

Central Register of Persons (CRO)



TENTO SYSTÉM
VYUŽÍVÁ PŘIHLÁŠENÍ
IDENTITOU CRO

CRO registration and account management here: moje.slu.cz

Basic information

Every user of services and ICT systems on the university has been assigned an unique e-identity (**CRO**). This identity will not change and will stay the same throughout every studies or employments on SU.



Accounts for **students** will stay active for 600 days after the end of studies.

Accounts for **staff** are terminated **immediately** after the end of the contract, if not settled otherwise.

- CRO is generated automatically in shape of three letters (mostly first three letters of surname) and four numbers - for example **xyz9876**
- CRO among other things is used as a login into the ICT systems and services on SU
- CRO can be recovered on Personal portal moje.slu.cz (instructions [here](#))

User name

- **CRO** - most ICT systems and services on SU (for example **xyz9876**)
- **CRO(at)slu.cz** - wifi network **Eduroam** (for example **xyz9876(at)slu.cz**)
- **CRO(at)ad.slu.cz** - service **Microsoft 365** and **MS Teams** (for example **xyz9876(at)ad.slu.cz**)

Password

- **must** contain **minimum** of eight characters
- **must** contain lowercase and uppercase
- **must** contain number
- **cannot** contain space and other special characters

Instructions

- CRO registration in Czech language can be found [here](#)
- change/recover password or recover forgotten user name [here](#)

CRO identity is used at:

- [Mail Portal](#)
- [Portal IS SU](#)
- [Novell \(in labs\)](#), [Public](#)
- [Printing](#)
- [ISKaM](#)

E-mail



Address of the email portal - mail.slu.cz

Portal IS SU



Address for information portal IS SU - is.slu.cz

HelpDesk



In case of problem use [HelpDesk](#).

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Last update: **2024/03/21 11:46**

